



Eulen America's ASM Aviation Division Introduces First PDA Handhelds at Miami International Airport to Improve Passenger Services

MIA's Leading Provider of Ground Services Brings First 'Corrigo Wireless Handheld System' to Airport

MIAMI (Feb. 3, 2010) - Eulen America's **ASM Aviation Services** division, the largest provider of ground services at **Miami International Airport (MIA)**, has introduced the airport's first work-order software for wireless, PDA handheld devices to execute special passenger service requests in real-time.

The new software expedites the time in which Eulen dispatchers and ground employees coordinate in real-time special services such as wheelchair assistance, unaccompanied minors, and other passenger requests. Eulen America is the first MIA provider to utilize the software, designed by Oregon-based **Corrigo**, specifically for airport customer service.

Corrigo's specialized software platforms, designed to coordinate maintenance and service operations, are used by leading companies in numerous industries, including Dell, Marriott International, Safeway grocery stores and Centex, as well as in hospitals, U.S. Naval bases, and education and government facilities.

"Airlines are under tremendous time-pressure to provide critical services to its customers in the most expeditious way," said **David Kuhns**, Chief Operating Officer of Eulen America. "The new software allows us to provide crucial tasks to our airline clients in a faster, yet more efficient manner. The system keeps our employees and management connected and informed at every second until the assignments are

complete, and applies mobility to quickly deploy our resources. It's a positive for the airlines, and certainly a positive for their customers in that their needs are being met faster."

Kuhns credits Eulen America's decision to utilize the software to its cost-effectiveness and rapid enhancement of the level of service the company provides. The software is compatible with virtually any type of PDA handheld such as smart phones and pocket PC's, allowing Eulen to easily equip and train their employees.

A global leader in business services outsourcing, Eulen America's Aviation Division launched a Beta of the software at JFK International Airport in September, and now has more than 400 devices in use throughout both JFK and MIA.

"We are delighted Eulen America has chosen to implement our platform for airport customer service," said **Rick Michaux**, Chairman and Chief Strategy Officer of Corrigo. "This is an exciting new segment for our company."

About Eulen America

Eulen America, a leading provider of outsourcing services in the aviation, maintenance, janitorial and security sectors, is the North and South America regional subsidiary of Spain-based Grupo Eulen, the multi-billion dollar global company that provides cleaning, maintenance, security, auxiliary and environmental services. Eulen America services more than 10 countries in the Americas and the Caribbean. Eulen America is headquartered at 2665 South Biscayne Drive, Miami, Florida, United States. For more information about Eulen America, visit www.EulenAmerica.us

About Corrigo Incorporated

Corrigo provides web-based solutions for the facility and field service management industries that deliver operational visibility, measurement, and control. Founded in 1999, Corrigo has grown to become a leader in service management solutions, providing the technology behind more than 10 million service requests per year for over 1,200 companies across 100,000 facilities. Solutions include the Work Order Network, CorrigoNet, and WorkTrack product lines. Corrigo has offices in Tualatin, OR and San Mateo, CA. For more information, visit www.corrigo.com.